

HONG KONG EXAMINATIONS AND ASSESSMENT AUTHORITY
Cambridge Assessment International Education GCE / IGCSE – October / November 2020

Notes on Application for Enquiries About Results (EAR) Services

| Enquiries About Results (EAR) Services | Fees per candidate per paper | | Deadline |
|--|------------------------------|-----------|------------------|
| | GCE | IGCSE | |
| Service 1 – Clerical Re-check ^{Note 4} | HK\$480 | HK\$430 | 19 February 2021 |
| Service 1S – Clerical Re-check with Copy of Script ^{Note 5} | HK\$835 | HK\$825 | |
| Service 2 – Review of Marking ^{Note 6} | HK\$1,000 | HK\$855 | |
| Service 2S – Review of Marking with Copy of Script ^{Note 7} | HK\$1,405 | HK\$1,250 | |

1. For applying the Post Result Services, Candidates are required to submit their application by sending the completed application form to the HKEAA by email (ie3@hkeaa.edu.hk) by the specified deadline in the above table. Once the form is received, an online payment link will be sent to candidates for settling the fee by credit card.
2. The application will only be valid if payment of the service fee is settled successfully via the online payment link by the specified deadline.
3. The HKEAA should not be responsible if a candidate is later found ineligible for the Post Results Services applied or whose application is rejected by the Examination Board. The service fees paid are NOT refundable nor transferable from one examination to another / a later one or for other purposes.
4. Service 1 – clerical re-check will include the following checks:
 - all parts of the script were marked; and
 - the marks were totaled correctly; and
 - the marks were recorded correctly.
5. Service 1S – the same as Service 1 and includes a copy of the script.
6. Service 2 (Not available for multiple-choice question papers) – review of the original marking will include the following checks:
 - the agreed mark scheme was applied correctly; and
 - the re-checks detailed in Service 1.
7. Service 2S (Not available for multiple-choice question papers) – the same as Service 2 and includes a copy of the script.
8. For multiple choices papers, only Services 1 and 1S are available. For GCE / IGCSE Speaking Tests, no EAR service is available.
9. The Examination Board cannot accept additional paper enquiries for the same candidate / subject at a later date. This means that a candidate who has already requested an EAR service for a paper of a subject is not eligible to apply for additional EAR service for other paper(s) of the same subject at a later date.
10. Each candidate can only request for the same type of EAR service for the papers of the same subject.
11. **The Examination Board aims to have the review of marking outcome within 30 days. However, due to the ongoing impact of the Covid-19 pandemic, the outcome of post results service may take longer time than usual.** Hence, there is no guarantee that the outcome of an enquiry can be issued in time for the candidate to apply for the next examination series.
12. Where there is a change in the mark, the subject grade may either remain the same or go up.
13. The service fee(s) of EAR will be refunded partially **only if** the outcome of the EAR leads to a change in the subject grade.
14. Subject to the circumstances stated in point 13,
 - For GCE, eligible candidates will receive a refund of HK\$380 (Service 1) or HK\$735 (Service 1S) or HK\$900 (Service 2) or HK\$1,305 (Service 2S) for each paper.
 - For IGCSE, eligible candidates will receive a refund of HK\$330 (Service 1) or HK\$725 (Service 1S) or HK\$755 (Service 2) or HK\$1,150 (Service 2S) for each paper.
 - Eligible candidates will receive an application form sent by the HKEAA in due course to apply for the partial refund.

**Cambridge Assessment International Education IGCSE – October / November 2020
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I give consent to the Hong Kong Examinations and Assessment Authority to request for Enquiries About Results (EAR) services for the subject(s) / paper(s) listed below:

| Subject Code | Subject Title | Paper No. | Service Type (Service 1 / 1S / 2 / 2S) |
|--------------|---------------|-----------|---|
| | | | |
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| | | | |

Means of receiving the outcome letter (Please put a tick “ v ” in the appropriate box)

In-person

By post (Address: _____)

Contact Telephone No.: _____

In giving consent, I understand that the final subject grade awarded to me following the EAR and any subsequent appeal may be higher than or the same as the subject grade which was originally awarded to me. I have read and agreed to the Notes on Application of the Enquiries About Results (EAR) Services. I understand that the application will only be valid if payment of the service fee(s) is / are settled via the online payment link sent by the HKEAA within the specified deadline.

Name in BLOCK Letters

Candidate's Signature

Date

FOR OFFICE USE

EAR

| Centre No.: | HK | Service Fee (HK\$) (1) | No. of Papers (2) | Amount (HK\$) (PLU 635) (1)x(2) |
|-----------------|----|------------------------|----------------------|------------------------------------|
| Candidate No. : | | Service 1 @ \$430 | | |
| | | Service 1S @ \$825 | | |
| | | Service 2 @ \$855 | | |
| | | Service 2S @ \$1,250 | | |
| Total: | | | | |

M - EA(IE)3

Date

<PU>

HONG KONG EXAMINATIONS AND ASSESSMENT AUTHORITY

Cambridge Assessment International Education IGCSE – October / November 2020

Application for Enquiries About Results (EAR) Services

Application Number

EAR

Received the sum imprinted

Candidate Name: _____

Centre / Candidate No.: HK _____ / _____