

# **Online Music Theory Examination (Grades 1 – 5)**

## **Frequently Asked Questions – Application for refund**

### **Q1. Will there be a refund if I am absent due to COVID?**

- A. To support customers affected by ongoing COVID restrictions, for Practical and Performance Grade exams from 1 April to 31 July 2021, any absent candidate will automatically receive a refund. It is not necessary for applicants to contact ABRSM to request this. However, it will help them if you can log in to your account and cancel the exam.