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PRESS RELEASE HKEAA Provides Full Support to Schools and Students in Wake of Fire in Tai Po

The Hong Kong Examinations and Assessment Authority (HKEAA) expressed deep sorrow and concern over the No. 5 alarm fire at Wang Fuk Court in Tai Po, which resulted in multiple casualties. The Authority has been cooperating with the Education Bureau and maintaining close communication with schools and students who have registered for the Hong Kong Diploma of Secondary Education Examination (HKDSE) to follow up on their needs and provide all necessary assistance.

Members of the public affected by the fire who request copies of public examination documents, including certification of examination results, can contact the HKEAA Public Examinations Information Centre (PEIC) during office hours (Monday to Friday, 8:30am to 5:30pm), or visit the HKEAA office located on the 12th floor of Southorn Centre, Wan Chai, to apply without an appointment. The Authority will arrange dedicated staff to assist and waive all related fees.

Contact information of the PEIC:

Hotline: 3628 8860

Email: dse@hkeaa.edu.hk

For international and professional examinations, candidates affected by the fire who need to reschedule their registered examinations can contact the relevant division via the service hotline or email. The Authority will follow up as soon as possible.

For enquiries related to international and professional examinations:

Hotline: 3628 8787

Email: ie@hkeaa.edu.hk

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Date: 28 November 2025