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2(a.) First, the theme ~~is~~ is adventure. From the source, ~~it~~ the theme park consists of ~~thru~~ rides. ~~Thru~~ rides is an example of adventurous facilities on the theme park. Thus, it is proved that the theme park has an adventure theme.

Second, the theme is natural. From the source, the theme park has a wildlife zone, the tourists can contact with wild animals. This means that there is a connection for tourists with the natural environment. Hence, it is proved that the theme park has a natural theme.

(b.) Based on the Remark, Susan belongs to domestic visitor. From the Remark, it is stated the special package is solely applicable to residents of the United States only while the theme park resort is located in Florida, United States. This proves that Susan is a local residents of the United States. When she travels to ~~other~~ Florida, the resort, she isn't travel abroad from United States but stay in other places in United States, proving that she is a domestic ~~tourist~~ visitor of the United States.

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24b.)ii From the source, there is a change in target market to local domestic market. This will minimize the foreign exchanges to the destination economy. (and revenue generated) (family)

First, from the source, the special package is solely applicable to the local residents but not for the foreign tourists. Thus, the foreigners feel dissatisfied with the higher price and inability (will) to visit the theme park resort. Hence, less income will be generated by tourists' expenditure from foreign countries, and a loss of foreign exchanges.

Second, from the source, the room in the special package suits the family with young child aged 12 or below. The market segment is less in portion. The package is not welcoming to the larger family or family with ~~old~~ older teens aged above 12. Thus, it is unappealing to attract them to visit theme parks, fostering the less tourists arrivals in the resort. Hence, the revenue will decrease by the low tourists arrivals, prompting the economic recession in local.

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2(c) i The meal option is a la carte menu.

ii First, the difference is in the form of service provided by staff. A buffet menu force customers to have self-service with no any staff assistance, the customers need to take and order meals by themselves. While a la carte menu consists staff service. The staff will take the orders from the tourists and deliver dishes to customers.

Second, the difference is in the form of food choices of the menu. A buffet menu's food options are limited and have less changes throughtout the different seasonalities. While a la carte menu has more food options provided to the customers and it can be varied in different seasonalities.

iii First, the reason is hygienic condition. The customers like Susan will solely have connections with the servers and minimize the interactions within customers and reduce the risk of getting infected when the customers go to take the dishes by themselves as the virus may easily spread to others without wearing masks during the dining time.

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Second, the other reason is the safety of food. The food served in buffet form may be exposed to the air, if they will be easily contain bacteria and virus without appropriate care, increasing the risk of infection of the customers. However, a la carte dish are cooked after the ordering and have less chance to be exposed to the air, reducing the infection risk of customers.

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3(a.) The official language is Spanish while the currency used is peso.

(b.) With reference to the data, first, the baggage can't be claimed as they are lost during the outbound tourism to Santiago from Hong Kong. And it is an accidental incident which is uncontrollable. Hence the lost baggage can be claimed.

Second, the camera can be claimed as it is during the tour activity which is sightseeing. During the time in official activity organized in the tour package, it can be ~~refunded~~ claimed if there is a damage of the camera.

Third, the out of pocket costs like the extra costs spending on paying rent rate for the extended stay in hotel from the source can't be claimed. As it is ~~not~~ a stay-behind activity for the couple, thus, it can't be claimed.

Fourth, the inconvenience caused by lost baggage can't be claimed. From the source, the local travel

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agency didn't give a refund even though the couple cancelled the tour. As the cancellation is the choice of the couples but not any accidental factors. Hence, the ~~tour~~ fee can't be claimed though it ~~but~~ is the inconvenience bought by lost baggage.

(c.) First, the feature of rack rate is the original and official price without any discounts made for a room.

Second, the feature of corporate rate is this rate is solely available for the frequent business visitors. Some business visitors are required to have frequent business trip abroad for corporation's business activities. Hence, they can receive a special and discounted price, the corporate rate for their frequent visits to the hotel during their ~~visits~~ business trips.

(d.) First, the psychological factor is get rid of stressed work life in Hong Kong. From the source, they planned a pleasure trip to Santiago. It proves that they want to acquire relaxation and pleasure during the trip and feel less stressed owing to their heavy workload and allow themselves to have a break.

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Second, the psychological factor is seeking natural appreciation. In Hong Kong, there is less natural resources but rife with high tall buildings and urbanized areas. Thus, the couple seek a natural appreciation in Santiago. From the source, they planned (and environmental friendly lifestyle) to go hiking and mountain climbing in the Andes in Santiago. It proves that they like hiking and climbing mountains which are the activities that can make them connect with the nature and fulfill their natural appreciation needs.

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11(a.) According to the integrated model of Tourism, there are five external factors that can encourage the development of tourism which are environment, politics, socio-cultural, technology and economic.

First for the politics which means the policies adopted by the HK government that will affect the tourism development. If HK government launch development programmes on the districts in 'Hong Kong Neighbourhoods' like redevelopment, revitalization etc. and the HK government will provide financial assistance, subsidies to the developers, liberatory amount of developers will develop and promote the districts actively and can set up business in this districts, fostering the tourists' arrivals to there using to the comprehensive sorts of facilities developed there.

Second, for the environment, it means the natural environment and the local environment in Hong Kong. If there is natural districts, green belts, country parks or some special

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natural attraction like the Bre-park, for instance on San Kung, there is many conservation places, the 'Hong Kong Neighbourhoods' Scheme may be affected by limiting the aer and expressive development of man-made facilities or destroying the natural places. Hence, the natural environment can be protected and become a natural attraction of Hong Kong to boost tourists arrivals to appreciate at the hexagonal-columnar Luff stones, the large erosion landform in sort of islands on San Kung Peninsula, facilitating the promotion of 'Hong Kong Neighbourhoods'.

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Third, for the socio-cultural which means the social condition and cultural elements in the society in Hong Kong. In Old Town Central, there are various cultural and historical attraction which will prompt the development of 'Hong Kong Neighbourhoods' Scheme. In Central, for instance, the PMA, Taikun etc. are the cultural and historical attraction as they are ~~also~~ under the development of revitalization.

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which provides many exhibitions of old days' Hong Kong 's passions' atmosphere and the history of them, thus, attracting more foreign travellers who are interested in the local cultural and historic knowledge. This will help the boom and promotion of tourists arrivals in the 'Hong Kong neighbourhoods' scheme.

Fourth, for the technology this means the technological development of Hong Kong. The primary and ordinary some interactive actual features virtual reality technological devices to the locals. 'Hong Kong neighbourhoods' is affected by the technological level and facilities provided to the tourists. The virtual reality and advanced technology can provide tourists a real experience in exploring the old days' Hong Kong and the busy environment in Hong Kong like the subterranean history in Shum Shui Po, which can allow them to acquire more local and authentic experience of Hong Kong, appealing more tourists to come to visit Hong

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King and the districts of 'Hong Kong neighbourhoods'.

First, for the economy it refers to the general economic condition currently in Hong Kong.

It will affect the 'Hong Kong neighbourhoods' by more investors will encourage the promotion of these districts to the domestic and foreign tourists in a bid to generate more revenue. Owing to the pandemic, there is a decrease of tourism income of Hong Kong and cause economic downturn of the Hong Kong. With a view to revive Hong Kong local economy, 'Hong Kong neighbourhoods' will be promoted promptly to attract different tourists in a hope of attracting more tourists' arrivals and boost the tourism industry and earn more profits from the tourists.

In short, there are pre-external factors that affect the 'Hong Kong Neighbourhoods'.

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11b.) There are four possible reasons for the gap 3 and gap 4's occurrence in the 'Hong Kong neighbourhood tour group'. The reasons are poor local historical and cultural knowledge and poor attitude of the tour guides in Gap 3, the actual itinerary stated in the leaflet of the tour vary from the actual one and the cancellation of some spots visits in Gap 4.

First, for the lack of local knowledge of the tour guide of in Gap 3, performance Gap. 2 means the service and products provided by the staffs are under and below the standard. The tour guide may lack of knowledge of the local environment, which can't provide detailed information of subdivided history, the history of PMIA etc. to the tourists. And they are failed to answer the tourists' questions about the in-depth knowledge of the destination, like the formation of hexagonal buff in Sai Kung. This can cause the dissatisfaction of tourists as they can't acquire authentic and more knowledge of the destination.

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Second, for the poor attitude of the tour guide on Group 3, performance Group. This means the attitude of the tour guide is poor as he or she may be impolite, rude, overlook the tourists. He or she may argue with the tourists and blame them when they made complaints. Besides, they may ignore the questionnaire of the tourists. This will cause the dissatisfaction and discontent of the tourists as they are made during the journey of the trip.

Third, for the reason of variance in cultural planning with the actual one on external communication Group. It means the actual performance and services and products provided to the customers are different from the statements in the leaflets, social media etc. In the tour, some itinerary's activities may be changed like having the local lunch in Cha Chaantery to experience the (type of) local flavour may be converted to have fast food in international fast food chain shop. This will cause the violation of the guaranteed itinerary and

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hence cause the dissatisfaction of the tourists as they can't acquire the scenery stated in the journey.

Fourth, for the reason of cancellation of souvenir provided to the tourists as stated in the poster of the tour in Gray 4, external communication Gap. The tour may voluntarily guaranteed a special souvenir which has the landforms, attractions in Hong Kong to (symbols of) the tourists for a memorable gift. However, they may fail to give these souvenirs to the tourists which cause the tourists think that they are deceived by the tour and feel dissatisfied with the tour.

To conclude, there are four reasons that facilitate the Gray 3 and Gray 4's appearance in the tour.

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2(A.) There are four differences in preferences for food and beverage and accommodation between Generation Y and Baby Boomers. Generation Y means the adults in middle year old like 25-30 years old while Baby Boomers are the elders who are older than the generation.

First, the difference is choice of alcoholic drinks in food and beverage preferences. Baby boomers prefer drinking wine with a bid to enjoy a pleasure environment. While generation Y prefers

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4(a) There are four vectors of climate change they will affect tourism. The climate change vectors are rising sea level, melting of glaciers increasing the annual temperature and extreme weather.

First, for the rising of sea level it is due to the thermal expansion of the ocean surface due to the rising temperature of the global warming effects. The rising sea level will cause the disappearance of some coastal regions, lowlands and some islands. For instance, Sri Lanka, the Islands in Pacific Ocean. While these islands are prevalent and beautiful natural attractions for the pleasure tourists and other types of tourists. If these islands are drowned under the sea and oceans; less tourists at the time will be because in tourism attractions in the lowland reduce the variety and choices of destinations causing the adverse effects on tourism industry.

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Second the vertex of climate change is the rising annual temperature. The Earth's surface temperature (global) is spared continuously under the effects of intense greenhouse effects. It is not cause the rising temperature of oceans, land. Thus, some regions innocently are affected and have warmer ocean conditions which will induce coral bleaching. Corals can't adapt the warmer temperature habitats and they will die as they can't relocate themselves to other places. Thus, the attractions like 'the greatest coral natural spots in Australia' will be exhausted and disappeared owing to the reduce in amount of the coral. No more tourists will be attracted by the colourful corals as they did owing to the warmer oceans. Thus, less tourists arrivals will be recorded on Australia which will cause the tourism less in there.

Third, for the melting of glaciers. This will affect the tourism by reducing scenic tourism and natural attractions in

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high latitude and polar regions. May be the cause on the global temperatures the glaciers, ice on the mountains like the Alps and the ice on Antarctica will cause the hardening of skating in the Alps and the cruise tourism in the Antarctica. For the Alps, tourists are no more having skating in the snow on Alps as they are melted. Whereas Antarctica the tourists may resume the cancellation of hopes of iceberg denuding to travel there as the ice in Antarctica will melt do after the collapse of larger the mountains inland cause, Antarctica will experience the loss of tourists. This will hinder the tourism.

Fourth, for the extreme weather. There are more extreme weather like super typhoons, sand storm etc appeared. This will affect the work environment and the safety of tourists to travel abroad as on the high risk's spots there.

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It was under the human development.

In conclusion, there are four
reasons if climate change that was not for
human.

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41b) There are the proofs of the history, codes of behaviours can be developed but play's psychoanalysis are unlikely to support these points.

Point, for the less disturbance to social local. The play's psychoanalysis may overlook the local taking as the local guide may not state to them and they will ignore the caution of the tour guide and take photos to the surroundings even there are the local's and busy environment. And thus, they may not be considered as not respect to the local culture which violate the codes of behaviour as they are not accustomed to the new local time and to the local.

Secondly, for the environmental pollution. The play's psychoanalysis promote and prefer the man-made destinations more than the natural spots. In order

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In cities where needs, the local government will develop more human-made destinations like the theme parks to the appropriate psychoanalysis' way. However, these developments will cause the pollution of air, solid and water pollution and the destruction to the ordinary destination. Thus, this will cause the codes of behaviour ruled by urban.

Third, for the responsibility of their behaviour to local environment. Most of the city's psychoanalysis will overlook the rules of the local and throw away the rubbish to the streets and cause solid

pollution to the local places and trying to open the law which may cause the violation of the codes of behaviour.

Fourth, for the open-minded address to the local culture. The city's psychoanalysis are conservative and not open-minded to the new knowledge and

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do have impulsive behaviours to the work.
They won't be considered as impulsive and
not respect to the local culture which
won't hinder the codes of Behaviour.

4

Both, for the environmental sustainability,
most of the fly's psychocentrics prefer
staying in the high quality hotels to
enjoy better services. However, these
hotels usually not adopted any
green policies, resulting in the energy
consumption rising and cause the
air pollution by burning energy
needed to generate electricity. Thus,
causing the unsustainability of that
environment and violate the codes of behaviour.

To conclude, there are five codes of
codes of behaviour that the fly's
psychocentrics won't violate their
development.

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