

Phone: 3628 8860

Ref.: DSE/ER 1

17 July 2024

To: Private Candidates of the 2024 HKDSE

Dear Candidate,

Hong Kong Diploma of Secondary Education Examination 2024

Release of Examination Results and Application for Rechecking/Remarking of Results

Release of Results for Categories A and B Subjects

1. Enclosed is your Results Notice (RN) for the 2024 Hong Kong Diploma of Secondary Education Examination (HKDSE). You can use the same login password for registration to view your results from the Results Dissemination System of the HKDSE Examination Online Services (Online Services) at <https://www.hkdse.hkeaa.edu.hk> from **7:00 am on 17 July 2024 (Wednesday) till 31 August 2024 (Saturday)**. If you forget your login password, you may click the 'Forgot Login Password' button on the login page of the HKDSE Examination Online Services. The system will then send a new login password to your designated email address. You should contact the Public Examinations Information Centre (PEIC) (Telephone No. 3628 8860) if you do not receive the email.

The Authority will also use Short Message Service (SMS) to send out the examination results, as well as rechecking and remarking results to both school and private candidates who have provided their SMS phone numbers as an optional service and a backup in case of contingency. In order to help candidates verify the identity of the SMS sender, the HKEAA will use '#HKEAA' to send out the SMS. Candidates choosing this service will receive text messages of their examination results and rechecking and remarking results **starting from 9:00 am on 17 July and 14 August 2024 respectively** (*only applicable to candidates who have applied for rechecking and/or remarking*).

2. **The results of the HKDSE are reported in the following manner:**

- (i) Standards-referenced reporting is adopted for Category A subjects, and candidates' performance in each subject is reported with reference to a set of level descriptors for that subject. With the exception of Citizenship and Social Development, candidates' results will be reported in five levels (1-5), with Level 1 being the lowest and Level 5 the highest. Achievements below Level 1 will be designated as 'unclassified' (UNCL). To give recognition to outstanding candidates, top candidates within Level 5 will be awarded Level 5* and Level 5** as appropriate. The results of Citizenship and Social Development are reported in one level, 'Attained'. Achievements below 'Attained' are designated as 'Unattained'.
- (ii) For the subjects of Chinese Language and English Language, the component results[#] will also be printed on the examination certificate if the candidate has sat the examination and obtained a subject result of Level 1 or above. The subject of Mathematics comprises two parts: the Compulsory Part and the Extended Part. Candidates may choose to take the Compulsory Part only or the Compulsory Part plus one of the modules of the Extended Part. Candidates' results in the Compulsory Part and the Extended Part are reported separately.
- (iii) For Category B (ApL) subjects, assessment is undertaken by the course providers. After moderation by the HKEAA, the final results will be recorded on the HKDSE certificate. Candidates' assessment results in ApL subjects (except for ApL Chinese) will be reported in three levels, i.e. 'Attained', 'Attained with Distinction (I)' and 'Attained with Distinction (II)'. For ApL Chinese, two levels of results will be reported, i.e. 'Attained' and 'Attained with Distinction'.
- (iv) Certificates will not be issued to candidates who were absent from all subjects in the 2024 HKDSE or who obtained unclassified/unattained/ungraded results in all subjects.

3. Private candidates who are awarded levels or grades in any subjects will receive a certificate, which will be sent to them by registered mail by the end of October this year. Candidates who have not received their certificates by 31 October 2024 may enquire with the PEIC. To avoid non-delivery of the certificates, candidates should log in to the Registration System to update their correspondence address before 31 August 2024. After the aforesaid date, candidates are required to inform the Authority in writing as soon as possible if they wish to update their correspondence address.

Applications for Rechecking and Remarking

4. **Candidates may apply for rechecking and/or remarking for up to a total of four subjects in Categories A, B or C (November 2023 series) subjects.**

- (i) For Category A subjects, applications for remarking are processed on a subject basis only except for Chinese Language and English Language which may be made on a subject or component basis. For applications on a component basis in any of these two language subjects, the other component(s) of that subject will also be rechecked for technical errors. Remarking for one or more components of a subject is counted as one subject. For Mathematics, applications can be made for remarking either the Compulsory Part or Extended Part, or both (if applicable), as a single subject.

Note: Remarking of English Language on a subject basis includes the written papers only. Applications for remarking of the video-recorded speaking component have to be made separately.

- (ii) Remarking is applicable to projects and portfolios submitted by candidates where marking was done by the HKEAA, i.e. Music Papers 2 (recorded performance of school candidates only), 3, 4A and 4C, and the portfolio submitted by private candidates for Visual Arts.
- (iii) Remarking is not available to Category B subjects, School-based Assessment components, multiple-choice papers/sections and practical papers of Category A subjects.

5. Requests for rechecking and/or remarking for more than four subjects will only be considered if there are extenuating circumstances and are supported by documentary evidence. Such requests must be submitted in writing to the HKEAA within the stipulated application period. Candidates are advised to prioritise their choices in order to submit the first four subjects for rechecking and/or remarking via the Rechecking and Remarking Application (RRA) System within the application period. Requests for rechecking and/or remarking of any additional subject(s) will be considered by the HKEAA separately subject to the provision of full justifications.

6. Applications for rechecking and/or remarking from private candidates may be accepted provided that they are submitted in accordance with the following procedures:

- (i) For Categories A and B subjects, applications must be submitted via the RRA System at the Online Services (<https://www.hkdse.hkeaa.edu.hk>) **between 17 and 22 July 2024**. Postal applications are **NOT** accepted. An acknowledgement email with the application details will be sent to your designated email address after the application is successfully submitted. The User Guide and Online Demonstration for the Rechecking and Remarking System have been uploaded to the Online Services.

Note: If you need to update your email address, please submit the amendments via Application Details of the RRA System.

- (ii) You may choose to pay the application fees online by credit card (VISA/MasterCard) or download a demand note to settle the payment at any **7-Eleven or Circle-K Convenience Stores** in Hong Kong by the specified deadline. The application fees should be paid within 2 calendar days after the submission of the application. **If the deadline for payment falls on a Saturday or Sunday, it will be automatically deferred to the following Monday.** If you choose to pay the fees online by credit card, the System will connect you to the Credit Card system instantly after your application is submitted. **Candidates who fail to pay by the deadline are required to settle the late payment and the supplementary fee of \$295 at the HKEAA Southorn Centre office on or before 5:30 pm, 25 July 2024.** The HKEAA will issue a new Demand Note to the applicants for paying the rechecking/remarking application fees and the supplementary fees. Applicants must settle the payment **on the same day** by (i) paying cash at any 7-Eleven or Circle K Convenience Stores in Hong Kong; or (ii) paying by credit card, Alipay HK or WeChat Pay at the HKEAA Southorn Centre office. Otherwise, their applications will **NOT** be processed.

7. For candidates with substantiated financial difficulties and receiving financial aid, the HKEAA may consider waiving part of the rechecking/remarking fees on a case-by-case basis. The application form for fee waiver is available for download from the main page 'Application for Rechecking and Remarking (Private Candidate)' of the Online Services. Duly completed application forms together with supporting documents (including the original copy and a photocopy) should be submitted in person or via an authorised person to the **HKEAA office at 12/F, Southorn Centre, 130 Hennessy Road, Wan Chai, Hong Kong** within the application period for rechecking/remarking (Saturday and Sunday excluded).

Note: Candidates applying for fee waiver are required to settle the full amount of the rechecking and remarking fees by the specified deadline as printed on their demand notes, otherwise their applications will not be processed. If the application for fee waiver is subsequently approved, a refund of the fees will be made in mid-September 2024.

8. Requests for addition/substitution/deletion of subjects/components in respect of applications already submitted will normally **NOT** be accepted except under special circumstances, which are subject to the approval of the HKEAA and the payment of supplementary fees (see ***paragraph 9***).
9. The relevant fees for rechecking and/or remarking are as follows:

<u>Remarking</u>	<u>Fees (HK\$)</u>
Non-Language Subject	\$985 per subject
Language Subject (excluding Speaking)	\$1,182 per subject
Chinese Language component	\$592 per component
English Language component (excluding Speaking)	\$472 per component
English Language Speaking Component	\$947

Remark: Starting from the 2024 HKDSE, the Chinese Language examination comprises two components, i.e. Paper 1 (Reading) and Paper 2 (Writing). Candidates may apply for remarking on a subject or component basis. After review, the remarking fee for Chinese Language component has been adjusted to \$592 (per component) while the remarking fee for the whole subject is \$1,182. Please also refer to the 'List of Services and Related Supplementary Fees' in Section A(3) of the Handbook for Candidates (Updated online version).

<u>Rechecking</u>	<u>Fees (HK\$)</u>
Non-Language Subject	\$246
Language Subject	\$296

- * If the total fees calculated on a component basis for a certain subject exceed the fee for remarking the whole subject, the fee for remarking the whole subject will be charged.

Supplementary fees

Item	Types of Application	Deadline/Period	Fees (HK\$)
1	Late payment	On or before 25 July 2024	\$295
2	Late application	Between 23 July and 24 July 2024	\$680
3	Amendment after submission	Between 23 July and 24 July 2024	\$680
4	Withdrawal of application	On or before 22 July 2024	Refund the balance (if any) after deducting an administration fee of \$518.
		After 22 July 2024	No refund

Note: For the application items 1, 2 and 3, candidates are required to visit the HKEAA Southorn Centre office in person to handle the application and settle the payment. (Address: 12/F, Southorn Centre, 130 Hennessy Road, Wan Chai, Hong Kong)

For candidates whose subject results have been upgraded after the rechecking or remarking process, the JUPAS Office and relevant institutions will be notified of the upgraded results of the candidates concerned at the same time. Those candidates should follow the relevant instructions concerning their applications for admission to tertiary institutions.

10. The results of **rechecking and remarking for Categories A and B subjects** are tentatively scheduled to be released on **Wednesday, 14 August 2024**. Private candidates may view their rechecking and remarking results through the Online Services (by using the same login password for viewing their examination results) **online from 8:30 am on 14 August 2024 (Wednesday) till 31 August 2024 (Saturday) or receive the results via SMS (applicable to those who have selected this service) from 9:00 am on 14 August 2024 (Wednesday)**.

Notes: (i) The notification letter on rechecking/remarking results will be mailed to the private candidate's designated correspondence address. To update the correspondence address, please log in to the Registration System to make the amendments **on or before 5:00 pm on Wednesday, 7 August 2024**. After the aforesaid date, candidates are required to inform the Authority in writing as soon as possible if they wish to update their correspondence address.
(ii) The refund arrangements for candidates with upgraded results are given in the Explanatory Notes to Candidates which will be sent out together with the notification letter.

Applications for Appeal Review

11. The Authority has established an independent Appeal Review Committee to provide a mechanism to review the decisions of the Public Examinations Board on examination irregularities, the process of rechecking and remarking, and the marking of scripts after access to scripts via Data Access Request. Details are given in 'Part F Examination Results' of the Handbook for Candidates.

Please note that all appeal review applications should be submitted in writing within the specific timeframe as follows:

Type of Appeal Review	Application closing date
Examination irregularities	22 July 2024
Process of rechecking and remarking	19 August 2024
Marking of scripts	10 calendar days after the scripts are made available for download from the online platform

Support for Candidates

12. On the results release day, the HKEAA will provide support services to candidates via the PEIC and the HKEAA Southorn Centre office enquiry counter with the following operating hours:

Date	Public Examinations Information Centre (PEIC) (Enquiry Hotline: 3628 8860) (Email: dse@hkeaa.edu.hk)	HKEAA Southorn Centre office Enquiry Counter
17 July 2024 (Wednesday)	7:30 am – 5:30 pm	

Data Access Request under Personal Data (Privacy) Ordinance

13. Pursuant to the Personal Data (Privacy) Ordinance (PDPO), candidates may apply to access their examination-related personal data. The requested personal data will **cease** to be provided in hardcopy while an email containing a password and a link for downloading a folder of the requested personal data of the Data Subjects will be issued to the applicant instead. The application guide on DAR for the 2024 HKDSE is available on the HKEAA website: www.hkeaa.edu.hk/en/our_services/personal_data/. Candidates should observe the date for the destruction of examination scripts and irregularity reports of the 2024 HKDSE, i.e. **9 September 2024**. DAR applicants must download the requested personal data (including the marking records and the examination scripts) **on or before 30 November 2024**. The data concerned will be destroyed thereafter and requests for a refund will **NOT** be entertained.
14. In case of enquiries, you may contact our PEIC at 3628 8860.

Yours faithfully,



Kenneth Chu
Head of School Examinations and Assessment