

Phone: 3628 8860

Ref.: DSE/ER 1

21 July 2021

To: Private Candidates of the 2021 HKDSE

Dear Candidate,

## Hong Kong Diploma of Secondary Education Examination 2021 Release of Examination Results and Application for Rechecking/Remarking of Results

### Release of Results for Categories A & B Subjects

1. Enclosed is your Results Notice (RN) for the 2021 Hong Kong Diploma of Secondary Education Examination (HKDSE). You can use the same login password for registration to view your results from the Results Dissemination System of the HKDSE Examination Online Services (Online Services) at <https://www.hkdse.hkeaa.edu.hk> from **7:00 am on 21 July 2021 (Wednesday) till 31 August 2021 (Tuesday)**. If you forget your login password, you may click the 'Forgot Login Password' button on the login page of the HKDSE Examination Online Services. The system will then send a new login password to your designated email address. You should contact the Public Examinations Information Centre (PEIC) (Telephone No. 3628 8860) if you do not receive the email.

This year, the Authority will put on trial of using SMS to send out the examination results and rechecking and remarking results to both school and private candidates who have provided their SMS phone numbers as an optional service and a back-up in case of contingency. Candidates choosing this service will receive text messages of their examination results and rechecking and remarking results **starting from 9:00 am on 21 July and 18 August 2021 respectively (only applicable to candidates who have applied for rechecking and/or remarking)**.

2. **The results of the HKDSE are reported in the following manner:**

- (i) Standards-referenced reporting is adopted for Category A subjects. Candidates' performance in each subject is reported with reference to a set of level descriptors for that subject. Results will be reported in five levels (1-5), with Level 1 being the lowest and Level 5 the highest. Achievements below Level 1 will be designated as 'unclassified' (UNCL). To give recognition to outstanding candidates, top candidates within Level 5 will be awarded Level 5\* and Level 5\*\* as appropriate.
- (ii) For the subjects of Chinese Language, English Language and Combined Science, the component results<sup>#</sup> will also be printed on the examination certificate if the candidate has sat the examination and obtained a subject result of Level 1 or above. The subject of Mathematics comprises two parts: the Compulsory Part and the Extended Part. Candidates may choose to take the Compulsory Part only or the Compulsory Part plus one of the modules of the Extended Part. Candidates' results in the Compulsory Part and the Extended Part are reported separately.

**<sup>#</sup>Note: Due to cancellation of the speaking examination of the two language subjects in the 2021 HKDSE as a one-off contingency measure, special attention should be paid to the adjusted weightings of the relevant components as follows:**

*For English Language, the result of the Speaking component will be calculated based on the result of the School-based Assessment (SBA) to constitute 15% of the subject total while the 10% weighting of Paper 4 will be re-allocated to the other three components according to the adjusted weightings, i.e. Reading: 23%, Writing: 28% and Listening & Integrated Skills: 34%. However, as private candidates are not required to complete SBA of the subject, their subject marks will be based entirely on their public examination results. Thus the Speaking component will be indicated as 'EXM' (denoting exemption).*

*For Chinese Language, the Speaking component will not be reported. The results of the other three components will be calculated according to the adjusted weightings, i.e. Reading: 32%, Writing: 32% and Listening & Integrated Skills (with SBA): 36%.*

For details of the revised assessment frameworks of the two language subjects in the 2021 HKDSE, please refer to [http://www.hkeaa.edu.hk/en/hkdse/assessment/assessment\\_framework/](http://www.hkeaa.edu.hk/en/hkdse/assessment/assessment_framework/).

- (iii) For Category B (ApL) subjects, assessment is undertaken by the course providers. After moderation by the HKEAA, the final results will be recorded on the HKDSE certificate. Candidates' assessment results in ApL subjects (except ApL Chinese) will be reported in three levels, i.e. 'Attained', 'Attained with Distinction (I)' and 'Attained with Distinction (II)'. For ApL Chinese, two levels of results will be reported, i.e. 'Attained' and 'Attained with Distinction'.
  - (iv) Certificates will not be issued to candidates who were absent from all subjects in the 2021 HKDSE or who obtained unclassified/unattained/ungraded results in all subjects.
3. Private candidates who are awarded levels or grades in any subjects will receive a certificate, which will be sent to them by registered mail by the end of October this year. Candidates who have not received their certificates by 31 October 2021 may enquire with the PEIC. To avoid non-delivery of the certificates, candidates should login to the Registration System to update their correspondence address before 31 August 2021. After the aforesaid date, candidates are required to inform the Authority in writing as soon as possible if they wish to update their correspondence address.

#### **Application for Rechecking and Remarking**

4. **Candidates may apply for rechecking and/or remarking for up to a total of four subjects in Categories A, B or C (November 2020 series) subjects.**

- (i) For Category A subjects, applications for remarking are processed on a subject basis only except for Chinese Language, English Language and Combined Science which may be made on a subject or component basis. For applications on a component basis in any of these three subjects, the other components of that subject will also be rechecked for technical errors. Remarking for one or more components of a subject is counted as one subject. For Mathematics, applications can be made for remarking either the Compulsory Part or Extended Part, or both (if applicable), as a single subject.

***Note: Remarking of Chinese Language and English Language on a subject basis includes the written papers only as the Speaking examinations are cancelled.***

- (ii) Remarking is applicable to projects and portfolios submitted by candidates where marking was done by the HKEAA, i.e. Music Papers 3, 4A and 4C, and the portfolio submitted by private candidates for Visual Arts.
- (iii) Remarking is not available to Category B subjects, School-based Assessment components, multiple-choice papers/sections and practical papers of Category A subjects.

5. Requests for rechecking and/or remarking for more than four subjects will only be considered if there are extenuating circumstances and are supported by documentary evidence. Such requests must be submitted in writing to the HKEAA within the stipulated application period. Candidates are advised to prioritise their choices in order to submit the first four subjects for rechecking and/or remarking via the Rechecking and Remarking Application (RRA) System within the application period. The additional subject(s) for rechecking and/or remarking under application with full justifications will be considered by the HKEAA separately.

6. Applications for rechecking and/or remarking from private candidates may be accepted provided that they are submitted in accordance with the following procedures:

- (i) For Categories A and B subjects, applications must be submitted via the RRA System at the Online Services (<https://www.hkdse.hkeaa.edu.hk>) **between 21 and 26 July 2021**. Postal applications are **NOT** accepted. An acknowledgement email with the application details will be sent to your designated email address after the application is successfully submitted. The User Guide and Online Demonstration for the Rechecking and Remarking System have been uploaded to the Online Services.

***Note: If you need to update your email address, please submit the amendments via Application Details of the RRA System directly.***

(ii) You may choose to pay the application fees online by credit card (VISA/MasterCard) or download a demand note to settle the payment at any **7-Eleven or Circle-K Convenience Stores** in Hong Kong by the specified deadline. The application fees should be paid **within 2 calendar days** after the submission of application. **If the deadline for payment falls on a Saturday or Sunday, it will be automatically deferred to next Monday.** If you choose to pay the fees online by credit card, the System will connect you to the Credit Card system instantly after your application is submitted. Should candidates fail to pay before the deadline, their applications will be accepted subject to a late payment fee of \$268 in addition to the application fees, which must be settled in full by credit card, EPS, Octopus (the ceiling of each transaction is HK\$3,000) or cash at the HKEAA Southorn Centre office **on or before 5:30 pm, 30 July 2021**; otherwise their applications will not be processed.

7. For candidates with substantiated financial difficulties and receiving financial aid, the HKEAA may consider waiving part of the rechecking/remarking fees on a case by case basis. The application form for fee waiver is available for download from the main page ‘Application for Rechecking and Remarking (Private Candidate)’ of the Online Services. Duly completed application forms together with supporting documents should be submitted to the Authority’s office at **12/F, Southorn Centre, 130 Hennessy Road, Wan Chai, Hong Kong** within the application period for rechecking/remarking (Saturday and Sunday excluded).

***Note:** Candidates applying for fee waiver are required to settle the full amount of the rechecking and remarking fees by the specified deadline as printed on their demand notes, otherwise their applications will not be processed. If the application for fee waiver is subsequently approved, refund of the fees will be made in mid-September 2021.*

8. Requests for addition/substitution/deletion of subjects/components in respect of applications already submitted will normally **not** be accepted except under special circumstances, which are subject to the approval of the HKEAA and the payment of supplementary fees (see *paragraph 9*).

9. The relevant fees for rechecking and/or remarking are as follows:

<b>Remarking</b>	<b>Fees (HK\$)</b>
Combined Science per component	\$537
Non Language Subject	\$893
Language Subject per subject	\$1,072
Language Subject per component (Written Papers only)	\$428

<b>Rechecking</b>	<b>Fees (HK\$)</b>
Non Language Subject	\$224
Language Subject	\$269

\* If the total fees calculated on a component basis for a certain subject exceed the fee for remarking the whole subject, then the fee for remarking the whole subject will be charged.

**Supplementary fees**

<b>Types of Requests</b>	<b>Deadline/Period</b>	<b>Fees (HK\$)</b>
Late payment	On or before 30 July 2021	\$268
Late application	Between 27 July and 29 July 2021	\$617
Amendment after submission	Between 27 July and 29 July 2021	\$617
Withdrawal of application	On or before 26 July 2021	Refund the balance (if any) after deducting an administration fee of \$470.
	After 26 July 2021	No refund

For candidates whose subject results have been upgraded after the rechecking or remarking process, the JUPAS Office and relevant institutions will be notified of the upgraded results of the candidates concerned

at the same time. Those candidates should follow the relevant instructions concerning their applications for admission to tertiary institutions.

10. The results of **rechecking and remarking for Categories A and B subjects** are tentatively scheduled to be released on **Wednesday, 18 August 2021**. Private candidates may view their rechecking and remarking results through the Online Services (by using the same login password for viewing their examination results) **online from 8:30 am on 18 August 2021 (Wednesday) till 31 August 2021 (Tuesday) or receive the results from 9:00 am via SMS (applicable to those who have selected this service) from 9:00 am on 18 August 2021**.

**Note:** (i) *The notification letter on rechecking/remarking results will be mailed to private candidate's designated correspondence address. To update the correspondence address, please login the Registration System to make the amendments on or before 5:00 pm on Wednesday, 11 August 2021. After the aforesaid date, candidates are required to inform the Authority in writing as soon as possible if they wish to update their correspondence address.*

(ii) *The refund arrangements for candidates with upgraded results are given in the Explanatory Notes to Candidates which will be sent out together with the notification letter.*

### Application for Appeal Review

11. The Authority has established an independent Appeal Review Committee to provide a mechanism to review the decisions of the Public Examinations Board on examination irregularities, the process of rechecking and remarking, and the marking of scripts after access to scripts via Data Access Request. Details are given in 'Part F Examination Results' of the Handbook for Candidates.

Please note that all appeal review applications should be submitted in writing within the specific timeframe as follows:

Type of Appeal Review	Application closing date
Examination irregularities	26 July 2021
Process of rechecking and remarking	23 August 2021
Marking of scripts	10 calendar days after the scripts are made available to the candidates

### Support for Candidates

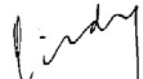
12. On the results release day, the HKEAA will provide support services to candidates via the Public Examinations Information Centre and the HKEAA Southorn Centre office enquiry counter with the following operating hours:

Date	Public Examinations Information Centre (Enquiry Hotline: 3628 8860) (Email: dse@hkeaa.edu.hk)	HKEAA Southorn Centre office Enquiry Counter
21 July 2021 (Wednesday)	7:30 am – 5:30 pm	

### Data Access Request under Personal Data (Privacy) Ordinance

13. Pursuant to the Personal Data (Privacy) Ordinance (PDPO), candidates may apply to access their examination-related personal data (**Note:** Data access to video recordings of the speaking examinations is not applicable to the 2021 HKDSE). The application guide on Data Access Request (DAR) is available on the HKEAA website: [http://www.hkeaa.edu.hk/en/our\\_services/personal\\_data/](http://www.hkeaa.edu.hk/en/our_services/personal_data/). The date for destruction of examination scripts and irregularity reports of the 2021 HKDSE is 8 September 2021.
14. In case of enquiries, you may contact our Public Examinations Information Centre at 3628 8860.

Yours faithfully,



Cindy Chiu  
Senior Manager  
School Examinations and Assessment Division