

The Hong Kong Examinations and Assessment Authority (HKEAA) is an independent and not-for-profit statutory body which administers public examinations in Hong Kong. Our scope of responsibility extends to administering over 200 international and professional examinations. We are looking for talented people to join hands with the HKEAA family in contributing to the provision of valid, reliable and equitable examinations and a range of assessment services to meet the educational and societal needs of the community. Applications are now invited for the following post:

Officer – Examinations Administration

Duties: The appointee is responsible for supporting the administration and delivery of the HKDSE. Duties include registration for the examination, liaison with schools and candidates, logistics arrangements for written examinations, providing support in examination operations, handling enquiries and processing of examination irregularities/complaints. The appointee is also required to support the implementation of computer application systems, office administration and supervision of junior staff.

(Ref: SE/12/286)

Requirements:

- (a) A Bachelor's Degree in any discipline;
- (b) At least 5 years' relevant working experience, preferably in education-related sectors;
- (c) Experience in examination administration and customer service is an added advantage;
- (d) Strong interpersonal, planning and organisational skills;
- (e) Proficient in computer applications including Word, Excel and Access;
- (f) Good command of spoken and written English and Chinese (including Putonghua);
- (g) Able to work under pressure with a tight deadline; and
- (h) Required to perform outdoor duties and work outside office hours during the examination period.

Employment Terms: The remuneration package will be commensurate with qualifications and experience. Appointment will be on a fixed-term contract with contract-end-gratuity, MPF benefits, medical and dental care. Future employment may be offered on renewable contracts subject to performance and staffing needs.

Date for Application Review: 29 December 2025

Applications would be considered until the post is filled.

A detailed resume including your qualifications and experience, current/expected salary and earliest availability should be sent to the Manager - Human Resources, by quoting the position applied and reference number via email at sead-recruit@hkeaa.edu.hk. Due to the secrecy nature of HKEAA's job duties, applicants invited for interview may be required to make a declaration of any conflict of interests. Applicants not notified within 8 weeks from the application review date should consider their applications unsuccessful.

The HKEAA is an equal opportunities employer and welcomes applications from all qualified candidates. Information provided relating to employment will be kept confidential and used only for processing applications. For details, please refer to the Policy Statement on Equal Opportunities and the Personal Information Collection Statement on the HKEAA website (http://www.hkeaa.edu.hk).