

The Hong Kong Examinations and Assessment Authority (HKEAA) is an independent and not-for-profit statutory body. Its main role is to conduct the Hong Kong Diploma of Secondary Education Examination (HKDSE). It also administers other assessment projects and examinations leading to academic, professional or practical qualifications on behalf of international examining bodies and local professional bodies. Applications are now invited for the following post:

Senior Officer – Information Technology (Infrastructure) (Ref: IT/06/889)

Duties: Reporting to the Manager – Information Technology, the appointee is playing the role of IT infrastructure architect and responsible for the design, configuration, administration and troubleshooting of the Authority’s IT infrastructure. The infrastructure includes, network technology, server solutions and data centre operations. The officer will have to plan for the daily technical operations, in particular related to manage computer network, coordinate with vendors and business partners, supervise contractors and internal staff, facilitate the daily control, and accomplish the goal as set by the IT Division. The appointee will have to provide technical solution in the respective areas, co-work with other IT staff on projects and assignments, review systems and network for continuous improvement, alongside with the daily system operations and maintenance work.

Requirements:

- (a) A Bachelor’s degree in Information Technology, Computer Science or related disciplines.
- (b) At least 6 years’ solid working experience in network/system maintenance and IT operations support, in particular network/system management, IP network administration, and security appliance management.
- (c) Exposure in virtualised infrastructure and HCI deployment would be an absolute advantage.
- (d) Experience in a supervisory position preferred.
- (e) Proficient in FortiGate firewall, SonicWall firewall, H3C/Huawei/Juniper network switches, LAN/WAN and Internet technologies.
- (f) Experience in enterprise Wi-Fi implementation.
- (g) Knowledge in different IT governance standards (e.g. ISO20000, ISO27001, etc).
- (h) Professional certificate holder (HCIE/CCIE/CCNP/JNCIA etc.) is preferred.
- (i) Strong analytical, problem-solving skills and self-motivated in driving vendors for incident management and project implementation.
- (j) Good command of spoken and written English and Chinese.

Employment Terms: The remuneration package will be commensurate with qualifications and experience. Appointment will be on a fixed-term contract with contract-end-gratuity, MPF benefits, medical and dental care. Future employment may be offered on renewable contracts subject to performance and staffing needs.

Date for Application Review: 4 July 2022

Applications would be considered until the post is filled.

A detailed resume including your qualifications and experience, current/expected salary and earliest availability should be sent to the Manager - Human Resources, by quoting the position applied and reference number via email at itd-recruit@hkeaa.edu.hk. Due to the secrecy nature of HKEAA's job duties, applicants invited for interview may be required to make a declaration of any conflict of interests. Applicants not notified within 10 weeks from the application review date should consider their applications unsuccessful.

The HKEAA is an equal opportunities employer and welcomes applications from all qualified candidates. Information provided relating to employment will be kept confidential and used only for processing applications. For details, please refer to the Policy Statement on Equal Opportunities and the Personal Information Collection Statement on the HKEAA website (www.hkeaa.edu.hk).