

The Hong Kong Examinations and Assessment Authority (HKEAA) is an independent and not-for-profit statutory body which administers public examinations in Hong Kong. Our scope of responsibility extends to administering over 200 international and professional examinations. We are looking for talented people to join hands with the HKEAA family in contributing to the provision of valid, reliable and equitable examinations and a range of assessment services to meet the educational and societal needs of the community. Applications are now invited for the following post:

Assistant Officer – Examinations Administration

(Ref: IP/05/150)

Duties: The appointee will be responsible for providing administrative support for the conduct of international and professional examinations and assessment (including computer-based testing), handling enquiries, complaints and counter services. The job holder may be required to perform outdoor duties or work long hours during exam peak seasons.

Requirements:

- (a) A Bachelor's Degree in any discipline;
- (b) At least 3 years' relevant experience preferably in education-related sectors;
- (c) Computer literate, knowledge in system user acceptance testing and data processing is highly advantageous;
- (d) Strong planning, organisational and interpersonal skills with some supervisory experience;
- (e) Highly meticulous, capable of working under pressure and long hours at times;
- (f) Self-motivated and ability to work independently under pressure and tight deadlines;
- (g) Good command of spoken and written English and Chinese (including Putonghua) with customer service experience is preferable;
- (h) Work on public holidays may be required subject to the exam operations.

Employment Terms: The remuneration package will be commensurate with qualifications and experience. Appointment will be on a fixed-term contract with contract-end-gratuity, MPF benefits, medical and dental care. Future employment may be offered on renewable contracts subject to performance and staffing needs.

Date for Application Review: 5 July 2024

Applications would be considered until the post is filled.

A detailed resume including your qualifications and experience, current/expected salary and earliest availability should be sent to the Manager – Human Resources, by quoting the position applied and reference number via email at iped-recruit@hkeaa.edu.hk. Due to the secrecy nature of HKEAA's job duties, applicants invited for interview may be required to make a declaration of any conflict of interests. Applicants not notified within 8 weeks from the application review date should consider their applications unsuccessful.

The HKEAA is an equal opportunities employer and welcomes applications from all qualified candidates. Information provided relating to employment will be kept confidential and used only for processing applications. For details, please refer to the Policy Statement on Equal Opportunities and the Personal Information Collection Statement on the HKEAA website (www.hkeaa.edu.hk).