

Second Level Complaint

If you are dissatisfied with the response provided by the relevant department through the [First Level Complaint](#), you may email us at com@hkeaa.edu.hk or write to HKEAA (Comments/Complaints), 68 Gillies Avenue South, Hung Hom, Kowloon.

We are committed to ensuring that complaints are duly handled by the senior management of the Authority in a prompt, impartial and thorough manner.