

FAQ-Test of English as a Foreign Language (TOEFL) iBT

Introduction

Q1: Why take the TOEFL Test?

A1: The TOEFL test gives you more choices about where you want to study. It is accepted by more than 6,000 institutions in 110 countries including the top colleges and universities in the U.S., Canada, U.K., Australia and New Zealand, which is more than any other English-language test in the world. It gives test takers more flexibility on when, where and how often to take the test as test takers can retake the test in just 7 days. In addition, the test is fair and accurate. All test takers have a similar test-taking experience, which eliminates the inconsistency of interviews that could negatively impact the scores.

Q2: What is the TOEFL Internet-based test?

A2: The test is given in English, with 4 sections on reading, listening, speaking and writing and takes about 4.5 hours.

Registration

Q3: How to make the registration?

A3: Registration for TOEFL Test in Hong Kong should be made with ETS direct. Online and phone registrations are the two most common registration methods for test takers in Hong Kong.

Online registration

Online registration through the ETS website www.ets.org/toefl is the easiest method. Test takers can register for the TOEFL test anytime. The payment is made with credit/ debit card.

Telephone registration

To register by phone, please call the Regional Registration Center, Malaysia at 603 7628 3333. Again, the payment is made with credit/ debit card.

Q4: When can the registration be made?

A4: Registration is available 3 months before the test dates and the regular registration deadline is seven days prior to the test date (not including the day of the test). Please be noted that registration closes 7 days before your test date. For late registration, it closes 3 days before your test date and a late fee of US\$35.0 will be incurred. Please be noted that test centers fill up quickly so early registration is recommended to get your preferred test location and date selection.

Q5: When and where can the test takers take the test?

A5: Test dates and a list of test locations are in the Register for the TOEFL Test of the TOEFL Web site at www.ets.org/toefl.

Q6: How much does the test cost?

A6: The test fee of TOEFL iBT varies by country. In Hong Kong, the fee is US\$180.

On Test Days

Q7: What identification documents need to be brought to the test center on the test day?

A7: On the test day, test takers must bring an acceptable and valid identification document(s), which must bear the **same name in English-language letters you used when you registered, your signature and your recent photograph**. A valid passport possesses the above is a common identification document. Hong Kong Identity Card is clearly NOT an acceptable ID document.

For test takers do not possess the above identification documents, additional identification such as **Confirmation of Identity Letter** issued by your school can be accepted. The letter must be typed on your school's original letterhead. It must contain your name in English-language letters and signature, date of birth, a clear and recent photo, the name of your school and the date issued. The signature of a school official and the school seal must overlap your photograph. A letter of identity is valid for 1 year.

A format of the letter can be found under http://www.ets.org/Media/Tests/TOEFL/img/sample_confirmation_letter.gif

Please be noted that expired documents and copies are not accepted. Test takers without the required ID document(s) will not be admitted to the test and the test fee will be forfeited.

Release of Scores and Score Reports

Q8: How to get the score?

A8: Scores are posted online 15 business days after the test date and then mailed to the test takers and the institutions they selected. Included with the registration fees are 1 printed and 1 online score report for each test taker, and up to 4 official score reports that ETS will send directly to the institutions or agencies selected by the test taker during the registration process.

Q9: How to order additional score reports?

A9: In addition to the institution being selected with the registration, test takers can receive additional score reports and send their scores to as many institutions as they choose for a fee of US\$17.0 per report. It can be ordered online through the TOEFL online registration system, by fax or by email. For online orders, scores are mailed 4-7 business days after the request is received. For mails or fax orders, scores are mailed 2 weeks after the request is received. A longer delivery date is need for other areas outside the U.S.

Q10: How long are the scores valid?

A10: The TOEFL scores are valid for only two years.