Frequently asked questions: ACT Test

Before the test

Q1. How to register for the ACT?
A1. You can register by going to www.actstudent.org and create a personalized student Web account. Available test dates and test centres are shown online.

Q2. When will I receive my admission ticket?
A2. Once you have registered for the test, an admission ticket will be issued online. You are advised to login at www.actstudent.org to print your admission ticket two days before the test date for retrieving the latest test center information.

Q3. How can I change my test option, test date or test centre before the test?
A3. Log in to your student Web account and select "Make changes to your registration" or call ACT Registration at +1-319 337 1270 no later than the late registration deadline for your preferred test date. You will be charged a change fee.

Q4. What should I do if I miss the registration deadline or want to request a test date or test center change?
A4. If you miss the late deadline to register for a test date, or to request a test date or test center change, you may choose to sign in to your ACT account to request and pay for standby testing during a limited “Standby Request Period” before the test date. Requests cannot be accepted after the last date for each “Standby Request Period”. Paper registration folder will not be accepted at the test center.
You are not guaranteed a seat or a test booklet. To be considered for admission to the test center, you must bring your Standby Ticket for that center as well as acceptable photo ID and have your name on the Standby Roster at that test center. Arrive the designated test center before 8:00 a.m. and inform the invigilator you are a Standby student. Standbys will be admitted on a first-come, first-admitted basis and only if there are materials and space available after all registered students for that test center have been seated for their test option.
[Note: If you bring a ticket for another test date or a different test center, you will not be admitted.]

Q5. I am a Mainland student. How can I come to Hong Kong to take the test?
A5. Mainland residents from Guangdong Province and 28 cities, including Shanghai, Beijing, Nanjing, Suzhou, Wuxi, Hangzhou, Ningbo, Taizhou, Fuzhou, Xiamen, Quanzhou, Tianjin, Chongqing, Chengdu, Jinan, Shenyang, Dalian, Nanchang, Changsha, Nanning, Haikou, Guiyang, Kunming, Shijiazhuang, Zhengzhou, Changchun, Hefei and Wuhan who wish to come to Hong Kong in individual capacity are required to obtain an Exit-entry Permit for travelling to and from Hong Kong and Macau and an "endorsement for individual visit (Geren
Luyou, Type G)" valid for single or double-journey from the relevant Public Security Bureau Office.

Other mainland residents may join the group tours organized by designated Mainland tour companies. Group tour members need to obtain an Exit-entry Permit for Travelling to and from Hong Kong and Macau and an "endorsement for group visit (Tuandui Luyou, Type L)" issued by the Public Security Bureau Office. As group tour visitors, they must arrive and depart together as a group.

Students can also obtain an “endorsement for other reasons (Type Q)” valid for taking examinations from the Public Security Bureau Office.

Q6. Will the Hong Kong Examinations and Assessment Authority (HKEAA) provide accommodation service to the candidates?
A6. HKEAA is not involved in the provision of accommodation and tour services to candidates. Candidates are free to choose their own accommodation and other connecting arrangements for their stay in Hong Kong.

On the test day
Q7. What should I bring on the test day?
A7. You must bring:
- Admission ticket printed on clean A4 paper
- Acceptable identification document with your photo and English name identical to the admission ticket, such as H.K.I.D card, valid passport, Exit-entry Permit for travelling to and from Hong Kong and Macau (except Mainland China I.D. card which does not contain English name)
- HB pencils (No.2 pencils)
- Permitted calculators, i.e. those without built-in computer algebra systems, calculators without a typewriter keypad, do not make noise and do not require the use of paper tape, cannot access internet, without cell phone and communication capability, are not handheld, tablet, or laptop computers and PDAs and without electronic writing pads or pen-input devices

Q8. When should I report to the test centre?
A8. Please report to the test centre no later than 8:00 a.m.

Q9. What items are not allowed to be brought into the test room?
A9. The following are prohibited items:
- food or drink (including water)
- books, dictionaries, notes, scratch paper, or other aids
- highlight pens, colored pens or pencils, or correction fluid/tape
- any electronic device other than a permitted calculator (examples include timer, cell phone,
media player, PDA, headphones, camera)
- reading material
- tobacco in any form

**Q10. Are all test centres easily accessible?**

**A10.** All test centres are accessible by public transportation. You may refer the location map and suggested transportation of the test centres at [http://www.hkeaa.edu.hk/en/IPE/act/index.html](http://www.hkeaa.edu.hk/en/IPE/act/index.html). More information on local transportation is available at the following:

- Transportation to Hong Kong from Shenzhen Airport: [http://www.szairport.com/szairport/laiwga/list_jcjt.shtml](http://www.szairport.com/szairport/laiwga/list_jcjt.shtml)

**After the test**

**Q11. What should I do if I was absent from a test?**

**A11.** If you were absent from a test for which you registered and want to test on another date, call ACT to transfer to a later date and change fee will apply. Test and registration fees are nonrefundable if you do not want to test on another date.

**Q12. How can I get the scores?**

**A12.** You can view your multiple-choice scores online about 2½ weeks after the test administration. If you took the ACT Plus Writing, your writing scores will be posted online as soon as they are ready, normally about 2 weeks after your multiple-choice scores. Your scores reports are not mailed until after your writing scores have been added.