Applications for Rechecking and Remarking

Application period

◆ Applications for rechecking and remarking of Category A and Category B subjects should be made within 5 calendar days after the release of examination results.

Types of Services

◆ Rechecking

• Applications are processed on a subject basis only.
• The subjects concerned are rechecked for technical errors such as incorrect mark entries and data inconsistencies.
• Candidates cannot apply for remarking of the same subjects for which they have applied for rechecking, regardless of the results of rechecking.

◆ Remarking

• Applications are processed on a subject basis only, except for Chinese Language, English Language, Mathematics and Combined Science. For Chinese Language, English Language and Combined Science, applications may be made on a subject or component basis. For Mathematics, candidates may apply for remarking of both the Compulsory part and Extended part (if applicable) or remarking of either of the two parts. Candidates should note that remarking of Chinese Language and English Language on a subject basis includes the written papers only as speaking examinations are cancelled. For applications for remarking of a subject component, the other components of that subject will also be rechecked for technical errors but not remarked.

• All scripts will be independently remarked during the process.

  ▪ The subjects concerned will first be checked for technical errors.
  ▪ For single-marked papers, each script will be independently remarked by a remarker. For questions/sections/parts involving objective marking (e.g. those with matching and True/False questions) or where the maximum mark is less than or equal to 5 marks, the script will be remarked by a second remarker if the remarker’s mark is different from the original mark. For other questions/sections/parts, if the remarker’s mark differs by 2 or more marks from the original mark, the script will be independently remarked by a second remarker.
  ▪ For double-marked written papers, each script will be remarked by a second remarker only if the mark given by the first remarker differs by a specified margin from the original mark.

• Efforts are made to ensure that the scripts and video recordings are remarked by persons other than the original marker/oral examiner.

• After remarking, the final mark is calculated by averaging out all valid marks given by the original marker(s)/oral examiner(s) and the remarker(s) for the subject/component(s) concerned.

• For remarking on a subject basis, all non-speaking components will be remarked and the final mark awarded to each non-speaking component after remarking will be used to calculate the final subject/component result.

• Remarking is applicable to projects and portfolios submitted by candidates where marking was done by the HKEAA, i.e. Music Papers 2 (recorded performance of school candidates only), 3, 4A and 4C, and portfolios submitted by private candidates for Visual Arts.

• Remarking is not applicable to Category B subjects, School-based Assessment components, multiple-choice papers/sections or practical papers of Category A subjects.
Application Procedures

- Candidates may apply for rechecking and/or remarking for up to a total of four subjects (including Categories A, B and C subjects). An application for one or more components of a subject is counted as one subject.

**Note:**
(a) Requests for rechecking and/or remarking for more than four subjects will only be considered if there are extenuating circumstances and are supported by documentary evidence.
(b) Candidates should prioritise the first four subjects and give full justifications for any additional subject(s). Such requests must be submitted within the application period for rechecking and remarking.

- Each candidate can only submit one application. Once the application is submitted, the HKEAA will not accept any requests for changes unless there are extenuating circumstances.

**School candidates**
Applications should be submitted through schools.

**Private candidates**
Applications should be submitted to the Authority direct via the HKDSE Examination Online Services: https://www.hkdse.hkeaa.edu.hk/.

Fees

- Candidates should pay the required fee at the time of application. **The deadline for payment is 2 calendar days after the date of submission of the application. If the deadline for payment falls on a Saturday or Sunday, it will be automatically deferred to the next Monday.**

- If the rechecking leads to a change in the component or the subject result(s), the rechecking fee paid for the subject concerned will be refunded.

- If the remarking is on a subject basis and leads to an upgrade of a component result alone but not the subject result, the remarking fee for the component concerned will be refunded.

- If a candidate applies for remarking of one or more components of a subject and the remarking leads to an upgrade of one or more component result(s) but not the subject result, the remarking fee paid for each component with an upgrade will be refunded.

- If the remarking leads to an upgrade of the subject result, the total remarking fee paid for the subject concerned will be refunded.

- Under all circumstances, the total amount refunded will not exceed the amount paid for the subject concerned.

- Candidates with substantiated financial difficulties who are recipients of financial aid may apply to the HKEAA for waiving part of the rechecking/remarking fees. Candidates must complete an application form (available for download from the HKEAA website from **22 July 2020**) and submit the original and photocopy of the supporting document(s) at the HKEAA Southorn Centre office within 5 calendar days after the release of examination results. Postal applications or applications without sufficient supporting document(s) will not be accepted. The full amount of the rechecking/remarking fees must be settled before the payment deadline, regardless of the outcome of the fee waiver application. Successful applicants will be refunded part of the rechecking/remarking fees paid in mid-September 2020.

Results

- After the scripts have been rechecked/remarked, a special committee of the HKEAA (chaired by the Secretary General) will meet to scrutinise all the applications and decide which cases meet the upgrading criteria laid down by the Public Examinations Board.
◆ Downgrading

- There is normally no downgrading as a result of the processing of applications for rechecking/remarketing even if the rechecked/remarked mark is lower than the original mark.

◆ Upgrading

- Following rechecking, the subject/component result will be upgraded if technical errors are found and the final mark after correction of technical errors attains the cut score of the higher level concerned.

- Since there is an element of professional judgment in marking, especially for questions of an open-ended nature, it is possible that the same script will be given a different score in a different assessment context during remarking. Therefore, following remarking, the subject/component result will be upgraded only if the final mark after averaging out all the valid marks of the original marker(s) and the remarker(s) reaches a specified margin (as determined by the Public Examinations Board) above the cut score of the higher level concerned. This is to ensure the overall reliability of the grade awards for all candidates as there is normally no downgrading after remarking.

Release of Results of Rechecking/Remarking

◆ The results of rechecking/remarketing for Category A and Category B subjects will be released on Wednesday, 19 August 2020 (tentative).

◆ All candidates will be informed in writing of their rechecking/remarketing results (i.e. whether or not the process has led to any result change). School candidates (including evening school candidates) should collect their results from their schools and private candidates and evening school candidates may check their results via their user accounts on the HKDSE Online Services. The Joint University Programmes Admissions System (JUPAS) Office/tertiary institutions concerned and the Education Bureau (EDB) will also be informed of the revised results of the candidates concerned at the same time.

◆ HKDSE candidates whose results have been revised after the rechecking/remarketing may approach the JUPAS Office within the prescribed period and request reconsideration of their applications for admission to universities. The HKEAA has an understanding with tertiary institutions that they will try to ensure that candidates whose results are upgraded after rechecking/remarketing would not be disadvantaged because of the delay.

Application for Appeal Review

◆ During the process of the rechecking/remarketing, the script has been independently and thoroughly checked/remarked to ensure no miscarriage of judgment. Candidates who have valid reason(s) to query that the established rechecking/remarketing procedures have not been followed may apply for appeal review within the stipulated deadline. Requests for appeal review will be dealt with by the independent Appeal Review Committee (see Part 4 of this section).

| Note | Candidates will NOT be given a copy of their marked scripts through applications for rechecking/remarketing. |